

Ohio Bursars Association Presents
Spring 2023 Conference
“Let’s Go All In”
SUBJECT TO CHANGE

Wednesday, April 12, 2023 @ Wright State University

9:30 am to 10:30 am	Registration Welcoming Remarks
10:30 am to 11:00 am	Cory Gadel, Ohio Dominican University Becky Sparks, Wright State University President Sue Edwards, Wright State University
11:00 am to 12:00 pm	Keynote Speaker: Women in Leadership- <i>Going All In</i> Cassie Barlow President at Strategic Ohio Council for Higher Education
12:00 pm to 1:00 pm	Lunch Break
1:00 pm to 2:30 pm	Presentation: CFPB Examination of HE Institutions & Withholding Transcripts “Now What?” Karen Reddick, National Credit Management Lori Hartung, ECSI
2:45 pm- 3:30 pm	Presentation: <i>Third Party Billings: Challenges and Solutions</i> Virgil Lloyd, Nelnet
3:45 pm – 5:00 pm	Business Partner’s Set-Up @ Holiday Inn Hotel Check-In
5:00 pm to 6:30 pm	Show Your Hand- Happy Hour with Business Partners
6:30 pm to 8:00 pm	Dinner at the Holiday Inn

Thursday, April 13, 2023 @ Holiday Inn

8:00 am to 9:00 am	Breakfast Buffet
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9:00 am to 9:45 am	Presentation: <i>Tools of the Trade</i> - Negotiation tips, how to leave a voicemail message, asking for location information and dealing with emotional students Greg Ruffino Williams and Fudge	
9:45 am to 10:00 am	Break	
10:00 am to 10:30 am	OAG Updates Herschel Elkins Room location	Training Track Greg Ruffino Room location
11:00 am to 11:15 am	Break	
11:15 am to 12:00 pm	Presentation: <i>Rolling the Dice on Mental Health Issues</i> Derrick Shy GradGuard	
12:00 pm to 1:00 pm	Lunch	
1:00 pm to 2:00 pm	Bryan Dickson- NACUBO Updates	
2:00 pm to 2:15 pm	Break	
2:15 pm to 3:15 pm	Presentation: <i>Hit Me or Fold- How America Completes College</i> Joe Fries Sallie Mae	
3:15 pm to 3:45 pm	Vendor Area Snack Break Ice Cream Social	
3:45 pm to 4:45 pm	<i>Collections Panel</i> Topics: Statute of Limitations, Collections Fees and Student Financial Agreement	

5:00 pm to 6:30 pm Come hang out with the OBA Board

6:30 pm to ???? Monte Carlo Night

Friday, April 14, 2023 @ Holiday Inn

8:00 am to 9:00 am Breakfast Buffet

9:00 am to 9:45 am Business Meeting

9:45 am to 10:45 am *Institutional Hot Topics:*
Course Cancellation-dropping for non-payment; One-Stops;
AI/Chatbots

10:45 am to 11:00 am Break

11:00 am to 12:00 pm Presentation: *Don't Fold- React!*
WSU Police Department

12:00 pm Lunch
Raffle Drawing