



Between Bursars

Christy Egler, Editor
Ohio Dominican University

UPCOMING OBA MEETINGS

The Ohio Bursars Association
www.ohiobursars.org

Annual Conference: April 10-12, 2013
Hilton Cincinnati Netherland Plaza
Cincinnati, OH

THE PRESIDENT'S CORNER

By: Amber Carpenter
Bursar
Ohio Northern University

As my term as OBA President is winding down, I find myself reflecting on the year that has flown by so quickly. I really appreciate the support and friendship that I have found in serving my term as President of the OBA. A special thanks goes out to Henry Saas and Christy Egler. I don't think a day went by without an email strand between the three of us about something. The OBA could not be what it is without support & participation from all the member schools and the dedication of those on the Board and in the membership who volunteer their time to make the OBA what it is today. I never dreamt that taking on this position would be so fulfilling.

A special thank you goes out to Jodie Birch, Gloria Kobus and Dixie Depew and their teams for hosting a Winter Regional meeting this year. Your willingness to volunteer and make everything come together is very much appreciated! I hope everyone was able to attend a regional meeting and network with each other.

I am looking forward to the Spring Conference Spectacular being held April 10-12, 2013. It is being hosted by the one and only Henry Saas and his team in sunny Cincinnati, Ohio. From what I hear, he has guaranteed sunshine and warm weather for the conference (since it is technically "down South"). Please don't forget to register for the Spring Conference and networking events associated with it. Please go online to www.ohiobursars.org and register online and reserve your room as soon as possible so Henry can get a good count of how many to expect.

Don't miss out on a good time this year!

In closing, we have several OBA Board positions coming open in April. I strongly encourage you to volunteer for something. Get involved! The various people I have met along the way in my tenure on the Board have been priceless! I look forward to serving as Past President in the upcoming year and I hope to see several new faces on the Board next year to help the OBA move onward and upward!

Amber



OBA 2013 SPRING CONFERENCE

"A Touch of Class"

April 10 - 12, 2013

Hosted by Xavier University

Hilton Cincinnati Netherland Plaza ~ Cincinnati, Ohio



The OBA 2013 Spring Conference is almost here. This year's theme is ***A Touch of Class***.

The block of hotel rooms that were set aside for the OBA have all been sold but the hotel will continue to offer the \$129.00/night rate based on availability.

If you've had a chance to visit the OBA website at www.ohiobursars.org and reviewed the information about our speakers, then you noticed that they are all well-versed, if not expert, in their subject matter. As a result, this conference will give you the opportunity to meet, one-on-one, with our experts and get all of your questions answered. Tom Matson from Gallup (not N.M. but from the pollster) will be giving the keynote on Thursday morning, April 11th. His topic and the following breakout session will be about Strengths Based Leadership. As an attendee, you will be receiving a secret password and a link prior to the conference. The password that will grant you access to the online Strengths test. This test takes just over 30 minutes and will provide you with your top 5 strengths. Bring the results with you to the conference so you can meet with experts in this field and discuss how your strengths can have a positive impact on your life at work, at home, and in your community.

The conference planning committee made up of Xavier University staffers: Kim Derrenkamp, Debbie Schneider, Vonnya Thomas, Pam Hanson, and Maria Cipollone have done an outstanding job of preparing you for an experience you won't soon forget.

And finally, if you plan on attending the conference but haven't registered, please don't wait. Register today at www.ohiobursars.org.



There's a New Sherriff in Town...

Congratulations are in order for Beth Gloekler, the newly appointed Bursar at the University of Dayton. Here's a little bit about Beth in her own words... I have been an employee at the University of Dayton for 16 wonderful years. I was hired in 1997 as a Customer Service Representative in the Bursar's Office. Gwen Klemmer (member of OBA) was my hiring manager. I moved to Enrollment Management in 2001 and there I was a Financial Aid counselor until 2003. At that time, I was asked to come back to the Bursar's Office by Dave Necessary (former President of OBA) as the Billing and Student Loan Administrator. In December 2012 I started my newest role, as the Director of Student Accounts/Bursar at the University of Dayton. I look forward to all the challenges and changes that go along with this role and I am thrilled to be able to serve UD, our students and families. With the support and strength of my 'Bursar family' I know that we will accomplish great things.

Outside the office, I am married to a great guy (Dave). I have 2 wonderful sons (Jacob and Philip) and a terrific daughter-in-law (Kelli) that are graduates of the University of Dayton. I am a grandmother of three, twins that are 5 years old (Brady and Claire) and 19 month old (Luke). What a treat they all are!

I am also an alumnus of the University of Dayton with a B.S., Business Administration and very proud to be a 'Dayton Flyer'.

**OBA NEEDS YOUR HELP! BECOME INVOLVED.
IT IS AN OPPORTUNITY TO PAY IT FORWARD.
AND it is fun!**

The following board position is open for nominations:

Membership-at-Large
President-Elect
Treasurer

**Please contact any Board member if you are
interested or know someone who is.**

Retirement Reflections...well, almost...

She tried to retire, but we just keep pulling her back in! That's right, Georgia Gichenko is back at it again at Lakeland Community College. She was able to enjoy a two-month break before once again waking to the alarm clock each day.

Here's hoping that we'll see her in Cincinnati in April!

Welcome back, Georgia.



Announcements!

Cedarville University dedicated a new Health Sciences Center last August. This 85,000 square-foot building is home to the school of nursing, school of pharmacy, and Center for Bioethics. Way to *GROW*, Cedarville!

Henry Saas, the OBA's President-Elect, has been asked to speak at the Kentucky Association of Student Receivable Officers' (KASRO) annual spring conference in May. His topic is titled "Passive/Aggressive Bursars". Henry's goal is to challenge the KASRO membership to examine the motivation for how they do what they do. Is it business as usual because it's always been done that way? Or, is there a new normal that can be created by becoming aggressive when working with staff, students, and service levels. Henry, as only Henry can do, hopes to push KASRO members ~~over the edge~~ to the edge of their comfort zones. Look out Kentucky!

Also headed to KASRO is University of Cincinnati's Deb Jones, Director of Collections. Deb will be dispensing her wisdom on the topic of Default Prevention.

OBA Board of Trustees 2012-2013

President: Amber Carpenter,
Bursar, Ohio Northern University, a-carpenter@onu.edu

President-Elect: Henry Saas,
Bursar, Xavier University, saash@xavier.edu

Past President: Christy Egler,
Bursar, Ohio Dominican University,
eglerc@ohiodominican.edu

Secretary: Stephanie Blausey,
Director-Loans, Special Accounts and Cashiering,
University of Toledo, stephanie.blausey@utoledo.edu

Treasurer: Stina Olafsdottir,
Manager of Student Accounts Receivable, Kent State
University, kolafsdo@kent.edu

Four-Year Public Representative:
Theresa Schmidt
The Ohio State University, schmidt.603@busfin.osu.edu

Four-Year Private Representative: Traci Perry,
Assistant Controller, Marietta College, tp001@marietta.edu

Two-Year Public Representative:
Lori McKee, Controller, North Central State
College, lmckee@ncstatecollege.edu

Membership At-Large Rep.: OPEN

Associate Member Representative: Matt Dorf,
Higher One, mdorf@higherone.com

Webmaster: Kara Dolansky,
University of Akron, dolansk@uakron.edu

**Help us keep email and mailing
addresses up-to date: Please email
changes to our Treasurer, Stina
Olafsdottir at kolafsdo@kent.edu**

Professional Development Opportunities

**Ohio Bursars Association
23rd Annual Spring Conference
April 10-12, 2013
Hosted by Xavier University
Hilton Cincinnati Netherland Plaza
www.ohiobursars.org**

OACUBO Annual Meeting & Conference
College of Wooster
April 29-30, 2013 www.oacubo.org

NASFAA FSA Conference
www.nasfaa.org

NACUBO Student Services Conference
Austin, TX
March 10-12, 2013 www.nacubo.org

CACUBO Higher Education Accounting Workshop
JW Marriott O'Hare
May 20-21, 2013 www.cacubo.org

**PDG National College & University Bursars
SFS Conference**
Orlando, FL
April 21-24, 2013 www.prodev.com

One man alone can be pretty dumb sometimes, but
for real bona fide stupidity, there ain't nothin' can
beat teamwork.

Edward Abbey

